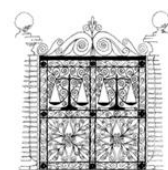
	<p><b>To Enter Through the Gate . . .</b></p> <p>Our team is committed to providing all of our clients with superior client service. Our commitment is grounded in a sound knowledge of the law and uncompromising ethics. Whether attending an appointment at our office, speaking to a member of our team on the phone or accompanying us to court, we guide our clients through the process with understanding and compassion. These are our commitments to you. We ask, in return, that you make a few commitments to us.</p>
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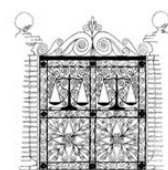
As a client of Melissa F. Brown, LLC, I understand . . .

- That the firm can best represent my interests when I work with them as a team under the direction of Melissa F. Brown, Esquire;
- That my cooperation and participation affects the ultimate outcome of my case;
- That without my full and complete assistance, no law firm could fully represent my interests as the firm is limited to the information I provide to the firm, and if I am unable to assist my attorney, I acknowledge she cannot best assist me;
- That I should expect times when Melissa F. Brown, Esq., is unavailable, and I understand that I will often work with other members of her team especially because of the firm's philosophy to distribute duties to the team member best equipped to perform a task at the least expense to me; and
- That there are no guarantees as to the ultimate outcome of my case, and that certain facts, changes in the law, my spouse's behavior and even the behavior of the opposing party are situations that Melissa cannot control and these situations may directly impact the outcome and cost of my case in ways that cannot be foreseen at this time.



I shall . . .

- ❑ Acknowledge and understand that Melissa F. Brown, LLC are Counselors at Law; and this form will advise me with legal advice, but the team is not trained as therapists. In understand that few people are prepared for the emotional challenges of a divorce and therefore, I agree to hire a trained counselor/therapist/psychologist/psychiatrist if it is necessary for me to obtain such counselors as my legal team is neither equipped nor trained to provide such services;
- ❑ Be honest in all of my communications with the firm;
- ❑ Provide all reasonable information requested of me by the firm;
- ❑ Acknowledge and recognize that the staff and attorneys at Melissa F. Brown, LLC are not trained counselors or therapists;
- ❑ Agree to seek the help of a clinical health counselor or therapist if my emotional state is affecting my case and or my children;
- ❑ Recognize that clinical health counselors are a valuable part of most legal teams;
- ❑ Acknowledge that I shall not take out my frustration against my spouse upon my attorney or any member of her team as this is a waste of energy and money and is detrimental to my case because it alienates me from those whom I have hired to protect my rights and my concerns for my children;
- ❑ Refrain from withholding information from the firm even if I may perceive such information detrimental to my case as I have been made fully aware that the firm cannot keep its commitment to me if I withhold critical information to my case;
- ❑ Supply all documents requested of me in a timely fashion;
- ❑ Fully cooperate with the firm and follow the advice of my attorney throughout the process of the case;
- ❑ Respect the firm's policies regarding appointments, phone calls and emails; and
- ❑ Abide by the terms of the retainer that I have reviewed and plan to execute with this firm and I also understand that I alone am responsible for



replenishing the retainer as set forth under its terms even if I am relying on a family member or other individual to assist me with these payments.

Agreed to this \_\_\_\_\_ of \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
Potential Client

\_\_\_\_\_  
Melissa F. Brown, Esq.

